



On **Tuesday, September 26**, our new online and mobile banking platform will be available to provide you with a better digital banking experience. Here is a quick-start guide:

1 LOG IN TO YOUR ACCOUNT

Enter your existing username and password. When logging in for the first time, the new system will ask you to provide verification information.

TIP: *If you have more than one membership, the Credit Union will notify you of which one to use for the initial login.*

2 VERIFY YOUR INFORMATION

When prompted, enter the information for the **primary owner** of the account.

3 RESET YOUR PASSWORD

To finish, reset your password. **It must contain at least:** ten characters, one lowercase letter, one uppercase letter, one special character and one number.

TIP: *If your current password already meets these requirements, you are welcome to use it again.*

4 VIEW ALL YOUR ACCOUNTS

Once you have completed the login process, you will be able to view all of the accounts, to which you have ownership rights, under this **one login**.

TIP: *For members with a joint owner who shares their login, the joint owner will be able to set up their own separate login once the initial conversion process is complete. The joint owner will only see the accounts for which they have ownership rights.*



NEW MOBILE APP

Android Users: You will need to download the new app from Google Play.

iPhone Users: The new app will download automatically if your device is set to receive automatic updates.

TIP: *First-time logins can be done on the Mobile App using the quick-start guide above.*

DIGITAL BANKING GUIDE



Please visit aplfcu.org/conversion for detailed information about these services:



Alerts • Bill Pay • Zelle
Users with Multiple Memberships
Internal and External Transfers
New Card Management Controls
Free Credit Score & More



We want your experience during this conversion to be a positive one. Please visit aplfcu.org/conversion to learn more about the features and benefits of our new digital banking platform.

New Features and Benefits • Helpful Videos • FAQs

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